

## **1. Hourly & One-Time Service Rates**

**On-Site Residential Service Call: \$75–\$118/hour (often includes first hour or 3-hour max).**

**Emergency/Immediate Support: \$75–\$120+ per hour.**

**Remote Support (Per Session): Typically \$50–\$100 for basic troubleshooting.**

**Diagnostic/Estimate Fee: \$35–\$85 (often waived if repair is performed).**

## **2. Residential Service Menu (Typical Fixed Fees)**

**New Computer Setup (Laptop/Desktop): \$99–\$200 (includes data transfer, security setup, and software installation).**

**Virus/Malware Removal: \$75–\$150.**

**Computer Tune-Up/Optimization: \$100–\$150.**

**Small Home Network Setup (Wi-Fi/Router): \$150+.**

**Data Backup Setup: \$75+.**

## **3. Managed Home/Small Office IT Subscriptions**

**For users wanting ongoing coverage, subscription plans are common.**

**Basic Remote Support Subscription: ~\$99/year (e.g., HelloTech) for 24/7 online access.**

**Unlimited Technical Support Plan: ~\$94/month or \$799/year.**

**Home Automation/Smart Home Setup: Pricing varies heavily, often quoted by project.**

## **4. Hardware/Parts**

**Parts: Cost of hardware (hard drives, RAM, routers) is in addition to labor.**

**Extended Travel Fee: \$20+ for homes outside the primary service area.**